



Help dispelling COVID-19 vaccine myths

As the COVID-19 vaccine distribution continues across the state, we want to help you dispel any myths and misinformation that may be circulating in the community about the vaccines. We have developed a comprehensive [Vaccine Community Toolkit](#) that includes lots of useful material such as:

- [Vaccine Myths vs. Facts flyers](#) in English, Spanish & Creole
- [Vaccine sign-up flyers for Sanitas locations](#) in South Florida, Central Florida and Tampa Bay in English Spanish & Creole
- [Vaccine talking points](#) so you can explain the importance of vaccination to those you serve
- [Sample emails or newsletter articles](#) on the vaccines
- [Online videos](#) explaining the vaccines and dispelling myths

We will continue to update the [Vaccine Community Toolkit](#) with additional information and materials that you are welcome to share with those you serve.

Let our medical staff answer your questions

While our [Vaccine Community Toolkit](#) provides helpful information and resources, we understand sometimes you want to talk to someone to have your questions and

concerns addressed. Our Florida Blue medical staff is here to help you and those you serve in two ways:

- **One-on-on consultations** are available with our Florida Blue Center neighborhood nurses via phone or video appointments. You can call 877-352-5830 or [schedule an appointment online](#) with a neighborhood nurse from your community.
- **Host a virtual event** for your organization with one of our nurses, nurse practitioners, pharmacists, or doctors who can provide an update on the vaccines and answer participants questions. To discuss scheduling an event, please contact Christie DeNave at christie.denave@floridablue.com.

Meet Dr. Kelli & get the latest vaccine update at April 28 webinar

All Floridians are invited to join Kelli Tice Wells, M.D., our senior medical director and public health expert, for a **live webinar on Wednesday, April 28, 11 a.m. - noon**, about COVID-19 vaccines, how to get one, what to do after you get one and more. She'll also answer your questions.

Dr. Kelli is a family physician with a background in public health. In her role as Florida Blue's senior medical director, she oversees the company's health equity strategy and has responsibility in the areas of corporate social responsibility and public health. She's also the lead for Florida Blue's COVID-19 response.

[Register for your chance to get the latest vaccine info from Dr. Kelli.](#)

Free 24/7 bilingual emotional support helpline available

Florida Blue continues to partner with New Directions Behavioral Health to offer a free 24/7 emotional support helpline for anyone experiencing feelings of stress, loneliness, depression, or grief due to the COVID-19 pandemic. Any Floridian – even if uninsured or insured by another plan – can **call 833-848-1762** for support. Counselors cannot provide information on COVID-19 testing, treatment or vaccination.

Additional Resources

[Get COVID-19 vaccine facts, help stop the myths](#)

[Our Centers can help you stay healthy from home](#)

[Stay healthy at home with our virtual programs](#)